DONATION PICKUP INFORMATION & REQUESTS

Your donations support The Samaritan Inn and its mission of helping people experiencing homelessness regain independence.

Pickups are available in **McKinney and surrounding areas, subject to availability.** We accept most household items, including furniture that is **clean, in good condition, and ready for resale as-is.** All pickup requests require advance review and approval.

Items We Cannot Accept

Large appliances • Beds • Fixtures • Food • Oversized furniture, including armoires and hutches

We reserve the right to decline items that are damaged, unsafe, unsuitable for resale, or too large for our store.

How to Request a Donation Pickup

Email **Julie Girard at jgirard@saminn.org** using the required subject line and template below. **Pickup requests must be submitted by email; we do not accept phone reservations.** Include all required information and photos for review.

Required subject line: Donation Pickup Request - [Your Full Name] - [City]

Copy and complete the following in your email:

Full name:
Phone number:
Pickup address, including ZIP code:

Items for donation: List each item separately. Include approximate dimensions for furniture and a brief description of the contents of any boxes.

Condition of items: Describe any stains, tears, damage, missing parts, or other imperfections.

Pickup access: State where the items are located, such as a garage, first floor, or upstairs. Note any stairs, elevators, gates, or other access restrictions.

Required photos: Attach clear, well-lit photos showing each item in full, plus close-ups of any damage or imperfections. For boxed donations, include photos showing the contents.

Pickup fee acknowledgment: I understand that a $25 pickup fee is required if my pickup is approved and scheduled.

Pickup Fee

A **$25 pickup fee is required** to help cover transportation costs. Payment is collected **in person at the time of pickup, by cash or card.** Card payments are processed through Square. We do not accept payments over the phone.

Response Time and Scheduling

Our goal is to respond to pickup requests **within 48 hours.** Pickup days and times depend on staffing and availability. **If your items are approved, we will contact you to arrange an available pickup time.** We cannot guarantee specific dates or accommodate every requested time.

Submitting a request does not confirm a pickup. Only items approved in advance may be included. Final acceptance is subject to in-person inspection and approval at pickup.

Thank you for supporting INN Style Resale and a mission that changes lives!